

Jackson Hole Mountain Resort

JOB DESCRIPTION

POSITION

TITLE: Retail Staff

REPORTS TO: Manager

DEPARTMENT: Retail

CLASSIFICATION: FT/PT/Seasonal

FLSA STATUS: Non-Exempt

GENERAL PURPOSE

To provide exceptional service to all Jackson Hole Mountain Resort customers.

ESSENTIAL FUNCTIONS

- Provide exceptional customer service.
- Develop successful sales techniques.
- Work with supervisor to maintain store presentation standards.
- Conscientious inventory control.
- Merchandise new product, restock current merchandise.
- Handle customer returns, vendor warranties, and damaged merchandise.

OTHER FUNCTIONS

- Maintain cleanliness of store.
- Provide information for JHMR guests.

-- Employees are held accountable for all duties of this job--

JOB QUALIFICATIONS

KNOWLEDGE, SKILLS, AND ABILITY:

- Basic knowledge of the ski/snowboard industry and the Jackson Hole Mountain Resort.
- Basic knowledge of retail operations.
- Outgoing personality.

EDUCATION OR FORMAL TRAINING:

N/A

EXPERIENCE:

Retail experience preferred.

Note: This job description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.