

**Position Title: Jackson Hole Resort Store Retail Staff**  
**Reports To: JH Resort Store Manager**

Department: Retail  
Classification: FT/PT/Seasonal  
FLSA: Non-Exempt Salary Grade: 6

**General Purpose:**

To utilize the tools provided and a sense of ownership to provide exceptional service to all Jackson Hole Mountain Resort guests.

**Essential Functions:**

- Provide exceptional customer service
- Develop successful sales techniques in order to meet daily/weekly sales goals
- Work with supervisor to maintain store presentation standards
- Conscientious inventory control
- Merchandise new product, restock current merchandise using restock worksheets
- Handle customer sales/returns, in house account charges, online and phone requests
- Provide information for Jackson Hole MR guests

**Other Functions:**

- use cleaning checklist to maintain cleanliness standards throughout store

**Job Qualifications:**

Knowledge, Skills, and Ability:

-basic knowledge of the ski/snowboard industry and the Jackson Hole Mountain Resort

-basic knowledge of retail operations

-outgoing personality

Education or Formal Training:

-none

Experience:

- retail experience-preferred